



Alfta-Edsbyns Fastighets AB

Internet

How to install bredband/internet

To connect your bredband/internet, you need:

- a network-cable
- a wireless router

If you are not using a router, it is also possible to use a network-cable from the white box in the cabinet directly to the computer. We recommend having a wireless router placed in the cabinet and then you connect to your computer.

1. Order Internet from the company you want.

See the companies and prices at: www.bredbandswebben.se

You can find information about subscriptions and conditions on the company's websites.

You can also call their customer service if you want more information.

2. Connect the wireless-router to the white cabinet

In the cabinet above the door or in the closet there is a white box. Insert a network cable in box outlets **LAN1 (Red port)** and connect it to wireless router. Place your router in the cabinet. Make sure the following lights lit on the box: **WAN, LAN1 and PWR.**

3. Turn on your computer, select network connections on your computer and connect to your wireless network. Then internet will start.

Error report

If your internet is not working, you can always make a call to your company's service.

Before you report:

- Check if the lights lit on the cabinet. Make sure the lights are on: WAN, LAN1 and PWR.
- Check the fuse for the internet cabinet is OK and the connection to Fiber converter is working.
- Check that your network cable is properly connected (we recommend to try a another cable)
- Try connecting the computer directly to the cabinet's LAN1
- If you have checked this and it still does not work then call the company's customer service and fault report.